

# COVID-19 Vaccine Provider Webinar

March 2, 2021



**TEXAS**  
Health and Human  
Services

Texas Department of State  
Health Services

# DISCLAIMER

The information presented today is based on CDC's recent guidance and MAY change.

March 2, 2021

# Agenda

1. News Update: Johnson & Johnson's Janssen Vaccine
2. New Option in VAOS for Ordering the Flu Vaccine
3. Updated Storage and Handling of the Pfizer COVID-19 Vaccine
4. Refresher: Accessing VAOS, Submitting Allocation Requests, Transfers, and Reporting
5. Provider Resources
6. Live Q&A



Texas Department of State  
Health Services

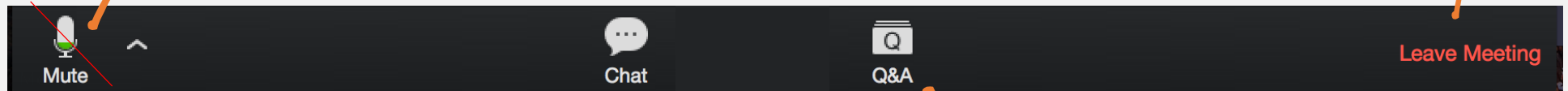
Today's webinar presentation and recording will be available on the  
[COVID-19 Vaccine Management Resources page](#)

# Zoom Guidance

*New to Zoom? Have a question? Here's a quick guide:*

**You will be automatically muted during this webinar.**

**Need to go? Click Leave Meeting to exit the webinar.**



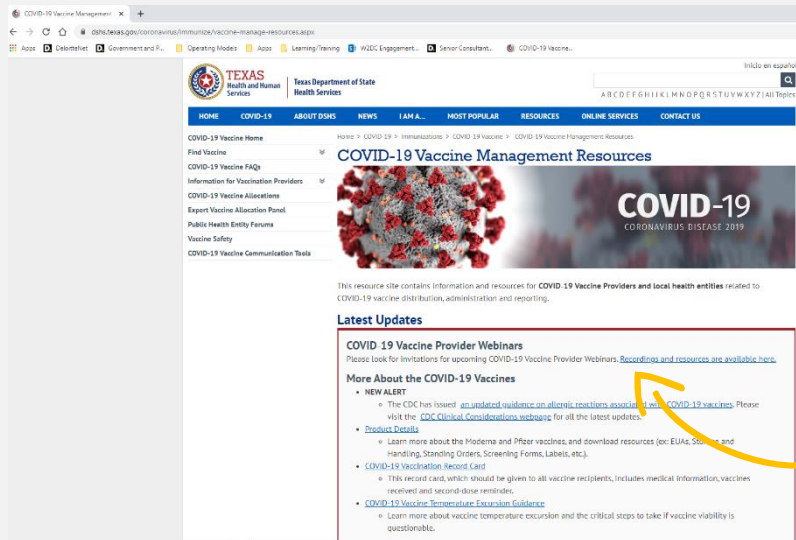
**The “chat” feature will be turned off for attendees in this Webinar.**

**Have a question? Type a question to the host and panelists using the Q&A box!**



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# How to access this webinar after viewing



To access this webinar after the presentation, please visit the Provider Vaccine Management Website or refer to your follow up email.

COVID-19 Vaccine Providers,

Thank you for those who were able to attend the 2/2 COVID-19 Vaccine Provider Webinar. You can find a recording and presentation materials from this webinar [here](#).

Today's webinar covered...

- Requesting Allocations
- VAOS Refreshers and Frequently Asked Questions
- A live Q&A with DSHS Subject Matter Experts



Be sure and join future webinars to learn more about the new features and how you can use them as a COVID-19 Vaccine Provider.

# News Update

**The FDA has issued an Emergency Use Authorization (EUA) for use of Johnson & Johnson's/Janssen COVID-19 Vaccine for the prevention of Coronavirus Disease 2019 (COVID-19) for individuals 18 years of age and older.**

**Providers can now request the Johnson & Johnson vaccine in VAOS in pack sizes of 100.**

# CDC Update on Janssen COVID-19 Vaccine

## EVENT - CDC Update on the Janssen COVID-19 vaccine

### DATES/TIMES:

- Tuesday, March 2 from 2:30-3:30 p.m. CST
- Wednesday, March 3 from 2:30-3:45 p.m. CST

### DETAILS:

CDC's 2019 Novel Coronavirus (COVID-19) response team will host two calls to provide state and local partners with the latest information on the approval for use and release of the Janssen COVID-19 vaccine.

The calls will be on Tuesday, March 2 from 2:30-3:30 p.m. CST and Wednesday, March 3 from 2:30-3:45 p.m. CST. **Please note that the content of the calls will be different each day, and agendas will be provided on the day the call is held. Participants should plan to attend both.**

CDC subject-matter experts will cover the following topics:

- FDA EUA
- ACIP Considerations
- Communications
- Provider Training
- Delivery, Storage, and Handling

### Participant Information:

Toll Number: 1-517-319-9609 / Toll-Free  
Number: 888-877-0392

Participant Passcode: 6305251

Following entry of your passcode, please provide the required details when prompted.

# New VAOS Feature: Requesting Flu Vaccines





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# Adult Influenza Vaccine Initiative

COVID-19 Vaccination Program Provider Open-Ordering  
March 2021



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# Topics

- The Centers for Disease Control and Prevention (CDC) Adult Influenza Vaccine Initiative (AIVI)
  - Eligible populations
- Increasing access to the influenza immunization - COVID-19 Vaccination Program Sites:
  - Adult influenza vaccines available to order through VAOS
  - AIVI Administration Fee
  - Co-Administration Guidance - Influenza and COVID-19 Vaccines
  - Texas Immunization Registry, ImmTrac2 – Adult influenza vaccine doses administered.

# CDC Adult Influenza Vaccine Initiative (AIVI)

## **Paycheck Protection Program and Health Care Enhancement Act (2020)**

- Enhance influenza vaccination coverage as a critical part of COVID-19 response work.
- 2020-2021 Influenza Season
- Develop and implement adult influenza vaccination programs for targeted high-risk populations.

## **DSHS Immunization Unit focus**

- Adult populations with low influenza vaccination coverage.
- Populations at high risk for complication from respiratory diseases like influenza, COVID-19, and other novel respiratory illnesses.
- Populations with known healthcare coverage disparities.
- Healthcare providers/partners who work with these populations.

# CDC Adult Influenza Vaccine Initiative (AIVI)

## Eligible Populations

Adults, 19 years of age or older, who may be at increased risk for complications from respiratory diseases like influenza, COVID-19, and other novel respiratory illnesses. High risk adult populations include, but are not limited to:

- Uninsured and underinsured adults
- Staff and patients in long-term care facilities
- Adults with underlying conditions
- Minority groups disproportionately impacted by COVID-19
- Adults who are part of the critical infrastructure, including:
  - Health care professionals
  - First responders
  - Grocery store workers, manufacturing and food plant workers
- Parents, guardians, siblings of pediatric patients

# Increasing Access to the Influenza Immunization: COVID-19 Vaccination Program Sites

**Goal:** To increase adult influenza immunization rates and accessibility in Texas through enrolled COVID-19 Vaccination Program facilities.

- CDC provided 1 million doses of adult influenza vaccine for Texas to support initiative activities.
- All sites currently enrolled in the COVID-19 Vaccination Program are eligible to expand their current formulary to include adult influenza vaccine for their adult patients.
  - AIVI influenza vaccine can be administered to adults (19 years and older) **uninsured AND insured populations**.
  - Order doses through the Vaccine Allocation & Ordering System (VAOS).
  - Report doses administered through the Adult Influenza Vaccine Initiative (AIVI) Doses Reporting survey located on the AIVI website.

# Increasing Access to the Influenza Immunization: COVID-19 Vaccination Program Sites

- Should submit all influenza doses (through adult consent) into ImmTrac2.
- Can charge a DSHS approved administration fee to all clients but must not turn away anyone who is unable to pay this fee.
- Not meant to replace/supplant existing flu activities.

# Adult Influenza Vaccine Ordering

The AIVI influenza vaccine presentations will be available March 3<sup>rd</sup>, 2021, in the Vaccine Allocation & Ordering System (VAOS) include:

Vaccine Brand name	NDC	Formulation
FLULAVAL	19515-0816-52-A	0.5mL, PFS
AFLURIA	33332-0320-01-A	0.5mL, PFS
FLUZONE	49281-0420-50-A	0.5mL, PFS
FLUZONE	49281-0633-15-A	5mL, MDV
FLUARIX	58160-0885-52-A	0.5mL, PFS
FLUCELVAX	70461-0320-03-A	0.5mL, PFS
FLUCELVAX	70461-0420-10-A	5mL, MDV



# AIVI Administration Fee

Healthcare providers administering the influenza vaccine under AIVI may choose **ONE** of the following billing options:

1. The provider may charge the patient a maximum administration fee up to \$10 per adult influenza vaccine dose.
  2. The provider may charge the patient's insurance provider the administration fee, however should they choose not to charge the patient.
- **MUST NOT** deny the administration of AIVI adult influenza vaccine to an eligible adult because of the inability of the patient to pay the administration fee.
  - **MUST NOT** send a patient to collections or charge additional fees for non-payment of a vaccine administration fee.

# Texas Immunization Registry, ImmTrac2

**DOCUMENT** immunization histories using the Texas Immunization Registry, ImmTrac2. Promote the importance to receive consent from adults and document immunizations and histories using ImmTrac2:

- Vital for all adult immunizations, including influenza and current COVID-19 vaccine efforts.
- A repository of immunization histories for:
  - Texas children & adults
  - Texas first responders
  - Disaster-related participants, such as displaced residents during Hurricane Harvey
- Helps healthcare providers know which vaccines have been received.
- ImmTrac2 is an “opt-in” registry - Consent is required for participation

# Texas Immunization Registry, ImmTrac2

## Adult Consent Requirements

- On the 18th birth date, a child's record is hidden and no longer accessible.
- Adult consent must be signed before 26<sup>th</sup> birthday.
  - Childhood record is restored, provided it was contained in ImmTrac2 when the person was younger.
- All adults sign an adult consent one time, for lifetime participation.
- Consent may be withdrawn at any time.
- Adult (18 years of age or older) must complete an adult ImmTrac2 consent form at:
  - Vaccination appointment
  - Local or State Health Department
  - Download form - ImmTrac2 website
  - In collaboration with local government disaster preparedness activity

# Texas Immunization Registry, ImmTrac2

## **Why use the Texas Immunization Registry?**

- Consolidates vaccination records in one location.
- Ensures necessary vaccine series are completed.
- Reduces chances for unnecessary doses of vaccines or missed opportunities.
- Provides reminder and recall options.
- Provides a personal immunization record of received vaccines.

# Texas Immunization Registry, ImmTrac2

- Texas Immunization Registry website: [www.ImmTrac.com](http://www.ImmTrac.com)
- ImmTrac2 Customer Support
  - Email: [ImmTrac2@dshs.texas.gov](mailto:ImmTrac2@dshs.texas.gov)
  - Phone: 1-800-348-9158
  - Monday–Friday, during business hours
- Required: A Texas Immunization Registry adult consent form must be completed starting at age 18+.

# Influenza & COVID-19 Co-Administration

Given the lack of data on the safety and efficacy of mRNA COVID-19 vaccines administered simultaneously with other vaccines:

- The vaccine series should routinely be administered alone.
- With a **minimum interval of 14 days before or after** administration with any other vaccine.

For more information: CDC [Interim Clinical Considerations for Use of mRNA COVID-19 Vaccines Currently Authorized in the United States](#)

# Summary

- The AIWI is to increase influenza vaccination coverage as a critical part of the COVID-19 vaccine response work.
- 2020 – 2021 Influenza Season
- Adult populations with low influenza vaccination coverage and who are at high-risk for complication from respiratory diseases like influenza, COVID-19, and other novel respiratory illnesses.
- Increase accessibility to the adult influenza vaccine by increasing the number of providers offering it.
- The COVID-19 vaccine should routinely be administered alone, with a minimum interval of 14 days before or after administration with any other vaccine, including influenza.

Promote the importance of:

- The influenza vaccine and all vaccines to all patients.
- Adult consent and report all immunizations in ImmTrac2.
  - Timely and accurately reporting adult doses into ImmTrac2.

# Immunization Resources

- Adult Influenza Vaccine Initiative:
  - <https://www.dshs.texas.gov/immunize/adult/Adult-Influenza-Vaccine-Initiative/>
  - Email: [AdultFluProgram@dshs.texas.gov](mailto:AdultFluProgram@dshs.texas.gov)
- DSHS Websites:
  - [www.immunizetexas.com](http://www.immunizetexas.com)
  - [www.immtrac.com](http://www.immtrac.com)
  - [www.dshs.texas.gov/immunize/ASN/](http://www.dshs.texas.gov/immunize/ASN/)
- Texas Immunization Registry Adult Consent Form
  - [www.dshs.texas.gov/immunize/immtrac/forms.shtm#For General Public](http://www.dshs.texas.gov/immunize/immtrac/forms.shtm#For%20General%20Public)
- Centers for Disease Control and Prevention (CDC)
  - [www.cdc.gov](http://www.cdc.gov)
- CDC Immunization recommendations for disaster responders
  - [www.cdc.gov/disasters/disease/responderimmun.html](http://www.cdc.gov/disasters/disease/responderimmun.html)



# Live Demo: Flu Vaccine Requests

# Pfizer Vaccine: Updates to Storage and Handling

# Pfizer Temperature Storage Updates

As of February 25, 2021, the FDA allows undiluted frozen vials of Pfizer-BioNTech COVID-19 Vaccine to be transported and stored at conventional **temperatures commonly found in pharmaceutical freezers** (-25°C to -15°C, or -13°F to 5°F) for a period of 2 weeks. **This reflects an alternative to storage of undiluted vials in an ultra-low temperature freezer.**

**Undiluted vials may be stored at the following temperature ranges:**

- Between -80°C and -60°C (-112°F to -76°F) **until the expiration date**
- Between -25°C and -15°C (-13°F to 5°F) **for up to two weeks**
  - Note: These temperatures are within the appropriate range for routinely recommended vaccines, BUT the temperature range for this vaccine is tighter. If storing the vaccine in a freezer with routinely recommended vaccines, carefully adjust the freezer temperature to the correct temperature range for this vaccine.
- Between 2°C and 8°C (35°F to 46°F) **for up to 120 hours (5 days)**

# Pfizer Temperature Storage Updates Cont'd

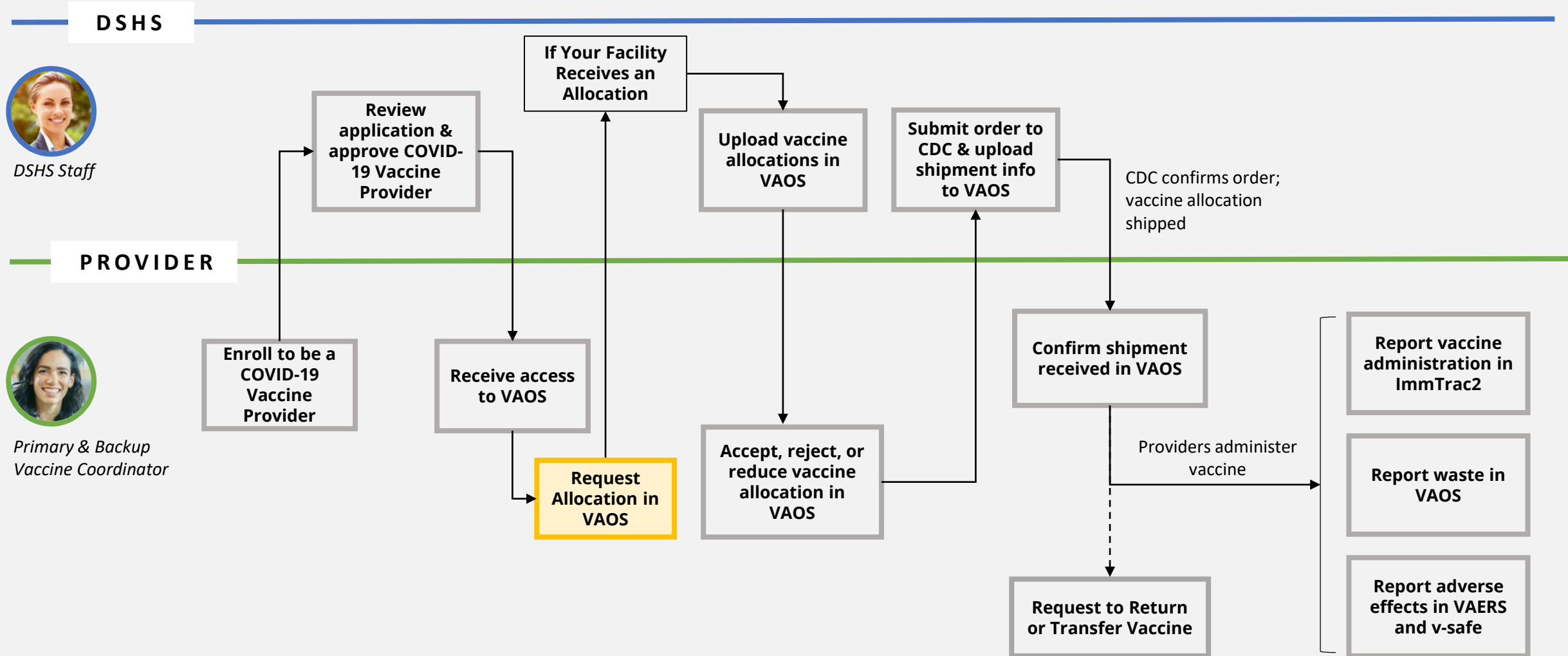
## Additional Background

- **This alternative storage option will not change the current shipping procedures for Pfizer-BioNTech COVID-19 Vaccine.**
- **Orders will still be sent in the thermal shipping containers with dry ice** which maintain a temperature range of -90°C to -60°C. Pfizer thermal shipping containers are qualified to maintain ultralow temperatures only; they cannot be used to store/transport the vaccine at other temperatures.
- **Once received, vials may be stored or transported at -25°C to -15°C (-13°F to 5°F) for a period of two weeks.**
- Frozen vials stored or transported at -25°C to -15°C (-13°F to 5°F) may be returned **one time** to the recommended storage condition of -80°C to -60°C (-112°F to -76°F). This includes vials that are held up to two weeks at -25°C to -15°C (-13°F to 5°F), and in risk of not being used in time.
- Any time that the vials are stored or transported at -25°C to -15°C count against the two-week limit.
  - Redistributed vials transported at -25°C to -15°C (-13°F to 5°F) can either be returned to -80°C to -60°C (-112°F to -76°F) and used by the expiration date or maintained at -25°C to -15°C (-13°F to 5°F) and used within two weeks. Time in transit counts as part of the two-week time limit.
- Total cumulative time the vials are stored at -25°C to -15°C should be tracked and should not exceed two weeks. CDC is updating Pfizer Beyond-Use Date Labels to track this two-week timeframe.

These changes are further outlined in the [FDA's Fact Sheet for Healthcare Providers Administering Vaccine \(Vaccination Providers\)](#).

# **VAOS Refreshers: Submitting Allocation Requests**

# COVID-19 Vaccine Provider Milestones



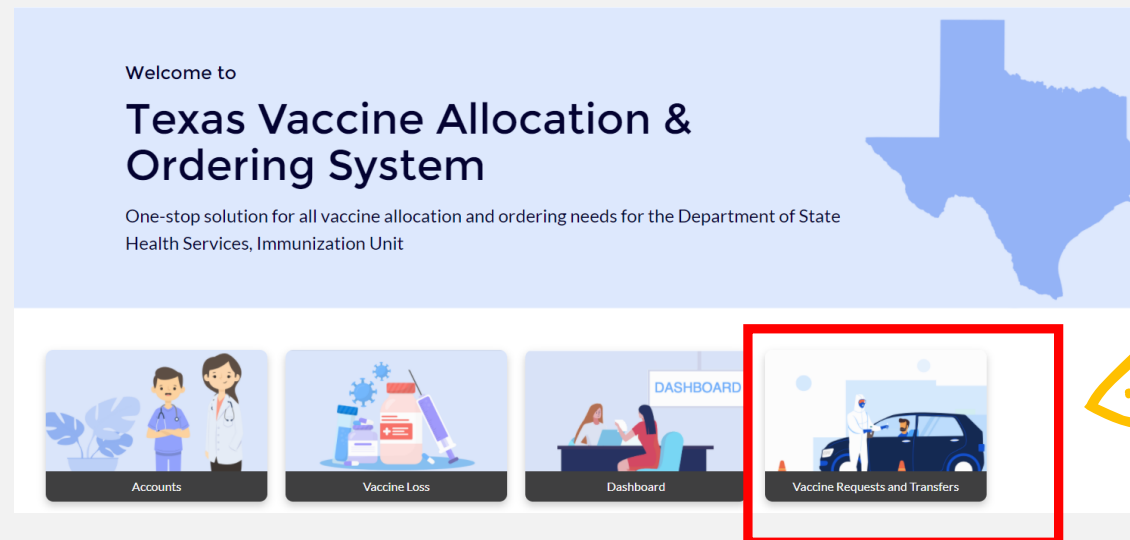
# Request Allocations in VAOS

## Did you know...?

Submitted allocation requests inform allocation decisions, but **do not guarantee** that you will receive an allocation for your requested doses.

**Providers should submit allocations each week (by 5pm Thursday) for doses they can administer in a one-week period.**

When you submit an allocation request in the VAOS “Vaccine Requests and Transfers” portal, **your allocation request may not be guaranteed** based on limited supply of the vaccines.



*Submit  
allocation  
requests here!*

# Request 1<sup>st</sup> Dose Allocations in VAOS

Did you know...?

You can request allocations of the **Pfizer vaccine in 1,170 dose** allocations

Did you know...?

You can request allocations of the **Moderna vaccine in 100 dose** allocations



When you submit allocation requests in VAOS, you can submit requests for **dose allocations in dosage increments** based on the vaccine presentation you request.

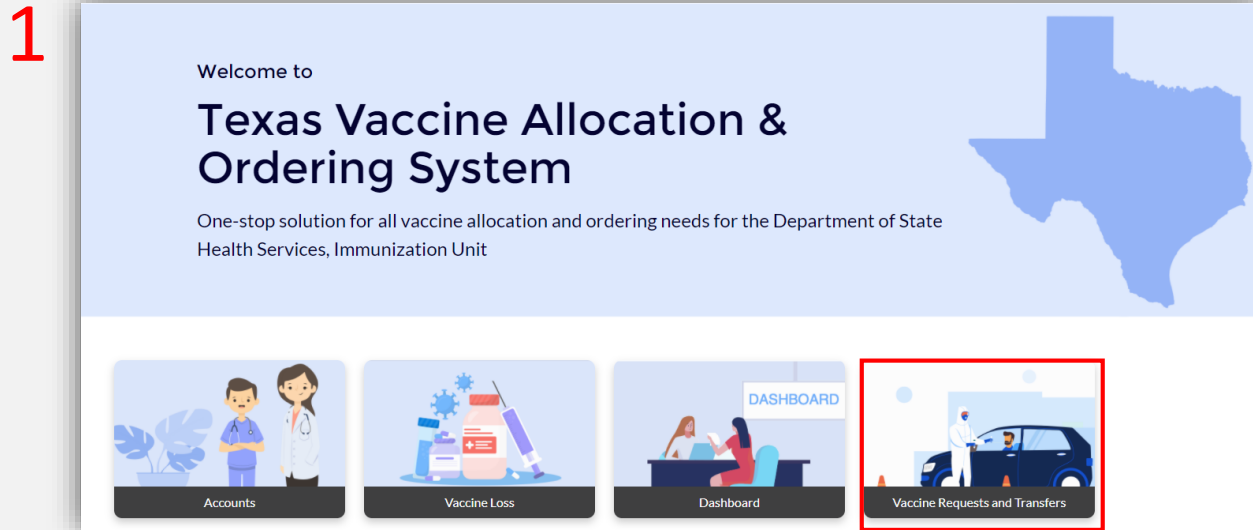
Remember you should only request allocations for the number of doses you can use for your patient population in **a one-week period**.



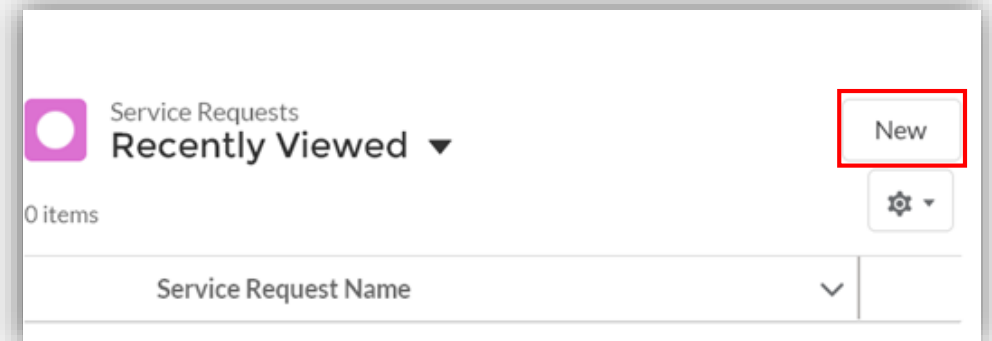
# **VAOS Refresher: How to submit allocation requests**

# Step 1: Navigate to the VAOS Provider Portal

1. Log into VAOS at <https://texasvaccines.dshs.texas.gov/> and navigate to the **Vaccine Requests and Transfers** tab.
2. Click **New**.

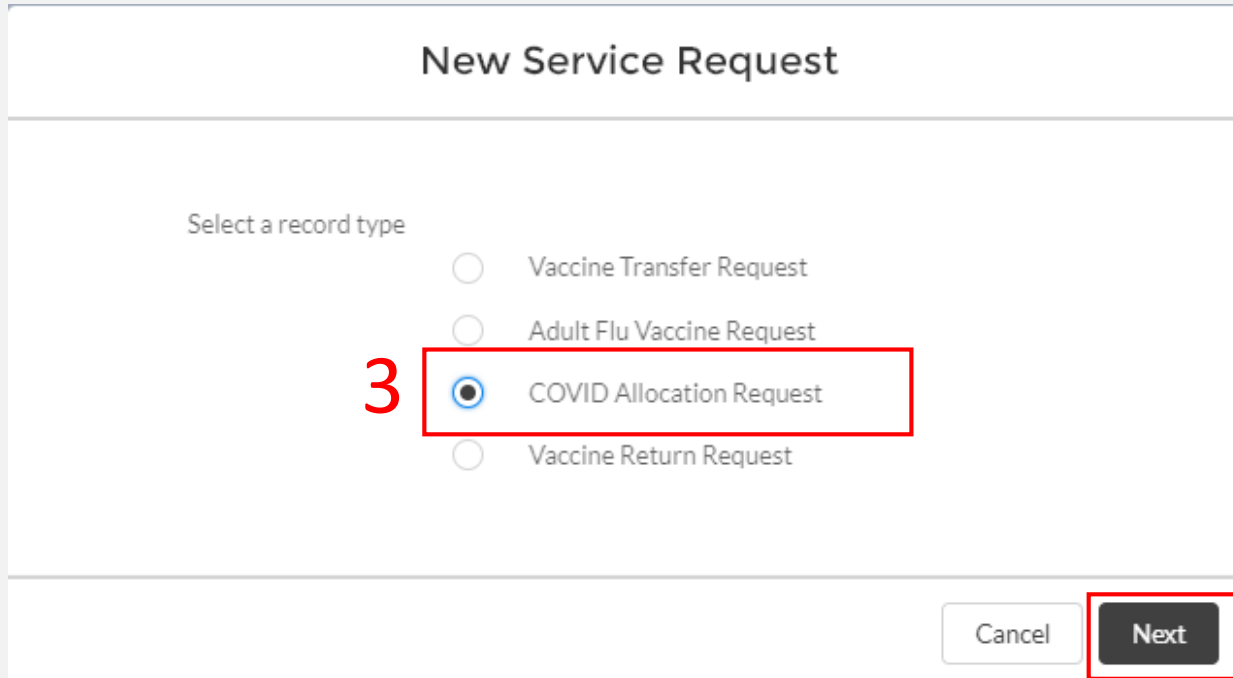


2



## Step 2: Create New First Dose Allocation Request

3. If you are requesting an allocation for first doses, select **First Dose COVID Allocation Request**.
4. Click **Next**.



The screenshot shows a web form titled "New Service Request". Below the title is a section labeled "Select a record type" with four radio button options: "Vaccine Transfer Request", "Adult Flu Vaccine Request", "COVID Allocation Request", and "Vaccine Return Request". The "COVID Allocation Request" option is selected, indicated by a blue dot in the radio button, and is enclosed in a red rectangular box with a large red number "3" to its left. At the bottom right of the form are two buttons: "Cancel" and "Next". The "Next" button is highlighted with a red rectangular box and a large red number "4" to its right.

*Reminder: Second doses for Pfizer and Moderna requests are automatically allocated to the requesting provider.*

# Second Dose Ordering Process Change

As of Feb. 19, providers will no longer need to submit second dose allocation requests.

*Second dose allocations will automatically be scheduled for shipment to you based on your received first dose allocations. No provider action is required to receive second doses moving forward.*

Providers should continue to submit first dose allocation requests on a weekly basis for the population they can vaccinate in a one-week timeframe.

# Step 3: Enter First Dose Allocation Information

## 5. Enter all mandatory information.

- Note: Submitted allocation requests inform allocation decisions, but **do not guarantee that you will receive an allocation for your requested doses** due to continued supply limits.

*Check this box if you want to receive ancillary supplies with your order*

*Check this box if you are willing to receive another vaccine presentation.*

*Submit the number of first doses you can store and use in a one-week period*

## 6. Click **Save**.

New Service Request: First Dose Allocation Request

**5**

Check this box if you want the CDC to direct the public to your facility for COVID-19 Vaccines

First Dose Allocation

\* Facility  
TX Test

Post my info in the CDC Vaccine Finder  
☐

I want to receive ancillary supplies  
☐

\* Presentation  
--None--

Willing to accept another manufacturer?  
☐

If Pfizer, do you need dry ice?  
☐

\* Number of doses requested ⓘ

\* Who you plan to vaccinate?  
--None--

Specify additional beneficial details ⓘ

\* Current quantity on hand: Moderna

\* Current quantity on hand: Pfizer

Status  
Created

Cancel Save & New **Save**

**6**

# Request 1<sup>st</sup> Dose Allocations in VAOS



*CDC Vaccine Finder*

The screenshot shows a 'Service Request' form in VAOS, titled 'SR-0034'. The form is divided into sections. The 'Information' section contains a disclaimer: 'This vaccine request is not guaranteed and may not be fulfilled in its entirety. Please ensure: 1. Your facility can utilize all the vaccines you are requesting within one week; 2. Your facility has enough storage space\* for the doses you request; and 3. Someone will be available to receive this shipment. \* Pfizer vaccines do not require providers to have ultra-cold storage'. The 'First Dose Allocation' section shows 'Created By: John Doe, 1/13/2021, 1:49 PM'. Below this, the 'Facility' is listed as 'TX:Test'. There are three checkboxes: 'Post my info in the CDC Vaccine Finder' (unchecked), 'I want to receive ancillary supplies' (checked), and 'Presentation' (checked). The 'Presentation' dropdown is set to 'Moderna'. Below this, there's a question 'If Pfizer, do you need dry ice?' with an unchecked checkbox. The 'Number of doses requested' is set to '200'. At the bottom, there's a section 'Who do you plan to vaccinate?' with two columns: 'Available' and 'Chosen'. The 'Available' column has a list with 'Military', 'Other Population', 'Healthcare Workers', and 'Infrastructure / Essential Wor...'. The 'Chosen' column has a list with '65+', 'High Risk for COVID', and 'Longterm Care'. At the bottom right, there are 'Cancel' and 'Save' buttons.

## Did you know...

When requesting allocations, providers can indicate whether they want the CDC to direct the public to their facility as a COVID-19 Vaccine Provider.

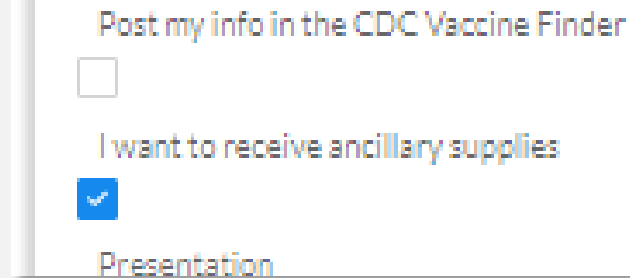
## Did you know...

When submitting an allocation request, providers can opt-in to receive ancillary supplies.

# Request 1<sup>st</sup> Dose Allocations in VAOS

## Did you know...

When submitting an allocation request, providers can opt-in to receive ancillary supplies.



Post my info in the CDC Vaccine Finder  
☐  
I want to receive ancillary supplies  
☒  
Presentation

Providers can request ancillary supplies with each vaccine allocation request. Vaccine record and reminder cards can also be printed from the [dshs.texas.gov](https://dshs.texas.gov) website [here](#).

## Ancillary Supply Kits include:



- ✓ Alcohol prep pads
- ✓ Face shields and surgical masks for vaccinators
- ✓ Needles and syringes
- ✓ Vaccine administration sheet for healthcare providers
- ✓ Vaccination record and reminder cards
- ✓ Diluent as needed, depending on vaccine presentation

# Step 3: Enter First Dose Allocation Information

New Service Request: First Dose Allocation Request

First Dose Allocation

\* Facility

TX Test

Post my info in the CDC Vaccine Finder

☐

I want to receive ancillary supplies

☐

\* Presentation

--None--

Willing to accept another manufacturer?

☐

If Pfizer, do you need dry ice?

☐

\* Number of doses requested ⓘ

\* Who you plan to vaccinate?

--None--

Specify additional beneficial details ⓘ

\* Current quantity on hand: Moderna

\* Current quantity on hand: Pfizer

Status

Created

Cancel

Save & New

Save

\* Who you plan to vaccinate?

--None--

✓ --None--

Phase 1A – HCW

Phase 1A – LTCF Residents

Phase 1B – 65+ or Medical Condition

You will be asked who you plan to vaccinate, which will inform allocation decisions, but is not the only consideration.

\* Current quantity on hand: Moderna

\* Current quantity on hand: Pfizer

You will be asked to estimate the current quantity on hand of both Moderna and Pfizer supply. Please estimate the **quantity of doses in your supply**.



## Step 3: Enter First Dose Allocation Information

You will receive the following errors if you request a quantity of vaccine that is not in the correct pack size of the presentation you are requesting.

\* Number of doses requested ⓘ

50

Please submit Moderna orders in the correct pack size of multiples of 100.

*Moderna requests should be placed in multiples of 100.*

\* Number of doses requested ⓘ

50

Please submit Johnson & Johnson orders in the correct pack size of multiples of 100.

*Johnson & Johnson requests should be placed in multiples of 100.*

\* Number of doses requested ⓘ

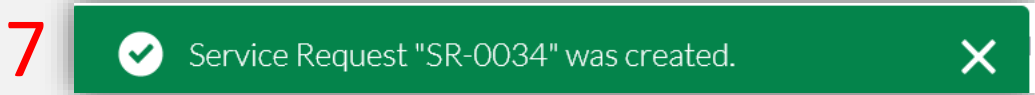
800

Please submit Pfizer orders in the correct pack size of multiples of 1170.


*Pfizer requests should be placed in multiples of 1,170.*

# Step 4: Review Service Request Information

7. You will receive a pop-up confirmation that the Service Request was created.



8. If you need to validate any information submitted in your allocation request, you can review Service Request information by selecting **VAOS Requests and Transfers** from the VAOS homepage.

 Service Requests  
Order Requests ▼

Note: the default here will be **Recently Viewed**. Select **Order Requests** to see all your service requests.

New

⚙️

13 items • Sorted by Service Request Name • Filtered by All service requests - Status, Record Type

	Service Request Name ↑	Record Type	Facility	Number ...	Number ...	Status
8	1 SR-0166	First Dose COVID Allocation Request	Texas Count...	200		Created

# Request 1<sup>st</sup> Dose Allocations in VAOS

**Did you know...?**

An “Exported” status in VAOS for your service request means it is currently under review.

*Allocation requests are exported on Thursdays after 5PM CST for the following week – you will receive an email notification if your allocation is accepted the following week between Wednesday-Friday.*

Service Request  
SR-0124

Information

This vaccine request is not guaranteed and may not be fulfilled in its entirety. Please ensure:

- 1.Your facility can utilize all the vaccines you are requesting within one week;
- 2.Your facility has enough storage space\* for the doses you request; and
- 3.Someone will be available to receive this shipment.

\* Pfizer vaccines do not require providers to have ultra-cold storage

First Dose Allocation

Created By  
[Julia Durnan](#), 1/22/2021, 4:58 PM

Facility  
[Person Test](#)

Post my info in the CDC Vaccine Finder  
☒

I want to receive ancillary supplies  
☒

Presentation  
Moderna

Willing to accept another manufacturer?  
☒

If Pfizer, do you need dry ice?  
☐

Number of doses requested ⓘ  
200

Who you plan to vaccinate?  
Phase 1A – HCW

Specify additional beneficial details ⓘ  
UT Memorial

Current quantity on hand: Moderna  
0

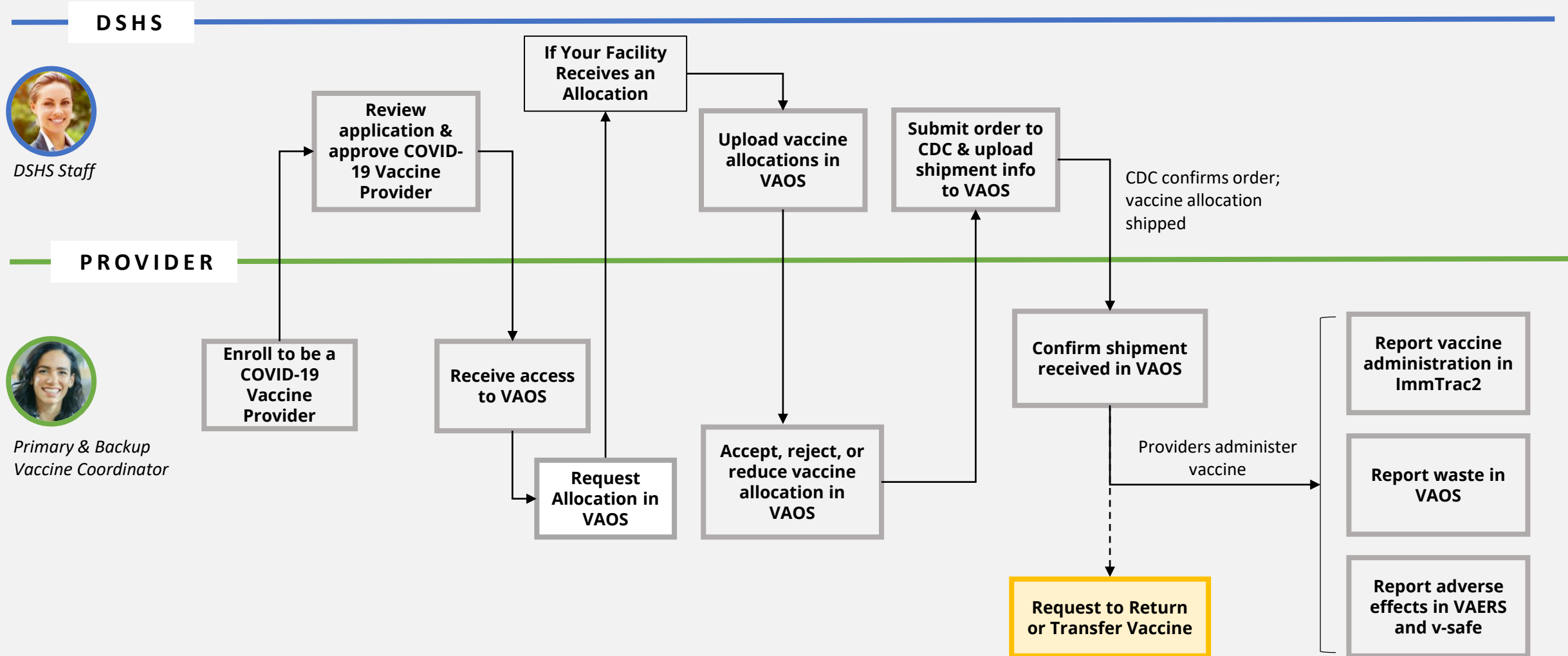
Current quantity on hand: Pfizer  
0

Status  
Exported

**Poll: Providers should request COVID-19 vaccine allocations on a weekly basis if their request has not yet been approved.**

# VAOS Refreshers: Submitting Transfer Requests

# COVID-19 Vaccine Provider Milestones



# Request to Transfer Vaccine

**Transfers require a New Service Request in VAOS.**

New Service Request

Select a record type

☒ Vaccine Transfer Request

☐ Adult Flu Vaccine Request

☐ COVID Allocation Request

☐ Vaccine Return Request

Cancel

Next

# Request to Transfer Vaccine

## Did you know...?

Providers will need to upload and submit a completed and signed CDC Redistribution form for each transfer request.

For each request to transfer, Providers should complete and have the appropriate personnel sign the **CDC Supplemental COVID-19 Vaccine Redistribution Agreement**.

When you initiate a Transfer Request in VAOS, you will be able to **download the CDC Redistribution Agreement**.

Before your request can be reviewed, you will need to **upload the completed and signed form in VAOS** for DSHS to review.

## CDC Supplemental COVID-19 Vaccine Redistribution Agreement



The Centers for Disease Control and Prevention (CDC) plans to ship a minimum order size of COVID-19 vaccine, constituent products, and ancillary supplies at no cost directly to enrolled COVID-19 vaccination providers throughout the United States. The federally contracted vaccine distributor uses validated shipping procedures to maintain vaccine cold chain and minimize the likelihood of vaccine loss or damage during shipment. There may be circumstances where COVID-19 vaccine needs to be redistributed beyond the identified primary CDC ship-to sites (i.e., for orders smaller than the minimum order size or for large organizations whose vaccine is shipped to a central depot and requires redistribution to additional clinic locations). In these instances, vaccination provider organizations/facilities, third-party vendors, and other vaccination providers may be allowed to redistribute vaccine, if approved by the jurisdiction's immunization program and if validated cold-chain procedures are in place in accordance with the manufacturer's instructions and CDC's guidance on COVID-19 vaccine storage and handling. There must be a signed CDC COVID-19 Vaccine Redistribution Agreement for the facility/organization conducting redistribution and a fully completed CDC COVID-19 Vaccination Provider Profile Information form (Section B of the CDC COVID-19 Vaccination Program Provider Agreement) for each receiving vaccination location.

The parties to this agreement are CDC and healthcare organizations, third-party vendors, and vaccination providers that redistribute COVID-19 vaccine. CDC cannot reimburse costs of redistribution beyond the initial designated primary CDC ship-to site(s), nor for purchase of any vaccine-specific refrigerators or qualified containers. Therefore, organizations planning for redistribution of COVID-19 vaccine must carefully assess the associated risks and costs (e.g., vaccine loss due to temperature excursions, purchase of vaccine-specific portable refrigerators and/or containers) before planning this activity.

ORGANIZATION INFORMATION			
Organization/facility name:		For official use only: VTrack ID: _____ Unique COVID-19 Organization ID (from Section A): _____	
Street:			
PRIMARY ADDRESS and CONTACT INFORMATION OF COVID-19 VACCINATION ORGANIZATION			
City:			
City:	County:	State:	ZIP:
Telephone:		Fax:	
RESPONSIBLE OFFICERS			
Medical Director (or Equivalent) Information			
Last name		First name	Middle initial
Title		Licensure (state and number)	
Telephone number:		Email:	
Address:			
Chief Executive Officer (or Chief Fiduciary) Information			
Last name		First name	Middle initial
Telephone number:		Email:	
Address:			

9/14/2020

Page 1 of 2

**CDC Redistribution Agreement**



# Request to Transfer Vaccine

**REMINDER: If you do not complete and upload the CDC Redistribution Agreement, your **transfer request will be denied.****

CDC Redistribution Agreement must be uploaded to your service request with  
**all forms completed correctly.**

# Request to Transfer Vaccine

## Did you know...

Vaccines can only be transferred to an **approved COVID-19 vaccine provider**.

Account Name	Haitao Pharmacy Four	Facility Status	Y
Parent Account		Account Record Type	Vaccine Ordering
Indicator	N	IIS PIN	1234567890
Source Type	Manually Entered	Original Certification Date (VFC)	10/28/2020
Provider PIN	300017	Renewal Certification Date (VFC)	10/28/2020
Immtrac OrganizationID	7436305	Site Registration Date	10/28/2020
OrgIntent	N/A	Site Agreement Date	10/28/2020

## Did you know...

You can find your **organization's PIN** in VAOS on the **Account Details** page.

Use your Provider PIN, and the PIN of the Receiving Provider. Approved COVID-19 Providers will all have Provider PIN's.

# Request to Transfer Vaccine

After the request to transfer is submitted, DSHS will review the request. The **requesting person at the *Transferring Provider* will receive an email** once the request has either been **approved or denied**.

Dear Provider,

Thank you for your transfer request submission. Your request to transfer 50 doses of COVID Adult from VO Test Provider to Person Test has been **approved**.

As the transferring provider, **you are responsible for the physical transfer of the approved doses to Person Test**. You can view the relevant details of your vaccine transfer, including the address and contact information for the receiving provider, in the Texas Vaccine Allocation and Ordering System (VAOS) at (<https://texasvaccines.dshs.texas.gov>).

**Next Steps:**

1. In VAOS, navigate to Service Requests and download Vaccine Transfer form to view relevant details for the receiving provider
2. Contact the receiving provider to coordinate the transfer of doses
3. Ship or otherwise physically transfer doses to the receiving provider as soon as possible

You can find additional information about VAOS and how to use it on the [COVID-19 Vaccine Management Resources](#) site.

For any questions related to COVID-19 orders, or technical questions on how the Vaccine Ordering and Management system operates, please contact [COVID19VacEnroll@dshs.texas.gov](mailto:COVID19VacEnroll@dshs.texas.gov)

# Request to Transfer Vaccine

If approved, the **primary & backup vaccine coordinators at the *Receiving Provider*** will also receive an email notification.

Dear Provider,

A request to transfer 100 doses of Moderna from Place 1 to Place 2 has been **approved**.

As the receiving provider, **you are responsible for supporting the coordination of the physical transfer of the approved doses to [receiving provider account name]**. You can view the relevant details of your vaccine transfer in the Texas Vaccine Allocation and Ordering System (VAOS) at <https://texasvaccines.dshs.texas.gov>. **No action is required to confirm receipt of this transfer, your inventory will be updated automatically.**

#### Next Steps

- Login to VAOS to view details of the transfer, which can be found under "Vaccine Shipments"
- **Begin vaccinations as soon as possible** after your facility receives your transfer of COVID-19 vaccines
- **Report doses administered to ImmTrac2 and doses wasted to VAOS within 24 hours**

You can find additional information about VAOS and how to use it on the [COVID-19 Vaccine Management Resources](#) site.

For questions about COVID-19 orders or the Vaccine Ordering and Management system, please contact [COVID19VacEnroll@dshs.texas.gov](mailto:COVID19VacEnroll@dshs.texas.gov).

Thank you.



**TEXAS**  
Health and Human  
Services

Texas Department of State  
Health Services

# Request to Return or Transfer Vaccines

Dear Provider,

A request to transfer 100 doses of Moderna from Place 1 to Place 2 has been **approved**.

As the receiving provider, **you are responsible for supporting the coordination of the physical transfer of the approved doses to [receiving provider account name]**. You can view the relevant details of your vaccine transfer in the Texas Vaccine Allocation and Ordering System (VAOS) at <https://texasvaccines.dshs.texas.gov>. **No action is required to confirm receipt of this transfer, your inventory will be updated automatically.**

## Next Steps

- Login to VAOS to view details of the transfer, which can be found under “Vaccine Shipments”
- **Begin vaccinations as soon as possible** after your facility receives your transfer of COVID-19 vaccines
- **Report doses administered to ImmTrac2 and doses wasted to VAOS within 24 hours**

You can find additional information about VAOS and how to use it on the [COVID-19 Vaccine Management Resources](#) site.

For questions about COVID-19 orders or the Vaccine Ordering and Management system, please contact [COVID19VacEnroll@dshs.texas.gov](mailto:COVID19VacEnroll@dshs.texas.gov).

Thank you.



**TEXAS**  
Health and Human  
Services

Texas Department of State  
Health Services

## Did you know...?

*Receiving Providers*  
do not need to  
confirm receipt of  
the transfer in VAOS.

# Request to Return or Transfer Vaccines

## Did you know...?

Transferring Providers are **responsible for costs incurred** during the transfer process, as well as for **maintaining the cold chain** throughout the transfer process.

The ***Transferring Provider*** is responsible for any costs incurred in transferring the vaccine to another provider.



Vaccine Arrival at  
Provider Facility



Vaccine Storage &  
Handling at  
Provider Facility



*Transferring  
Provider Ships or  
Transports Vaccine*



Vaccine  
Administration at  
*Receiving Provider*  
Facility



***Transferring Provider responsible for maintaining the cold chain***

# View Transfers on the Dashboard

Providers can now view the status of vaccine transfers in their Dashboard.

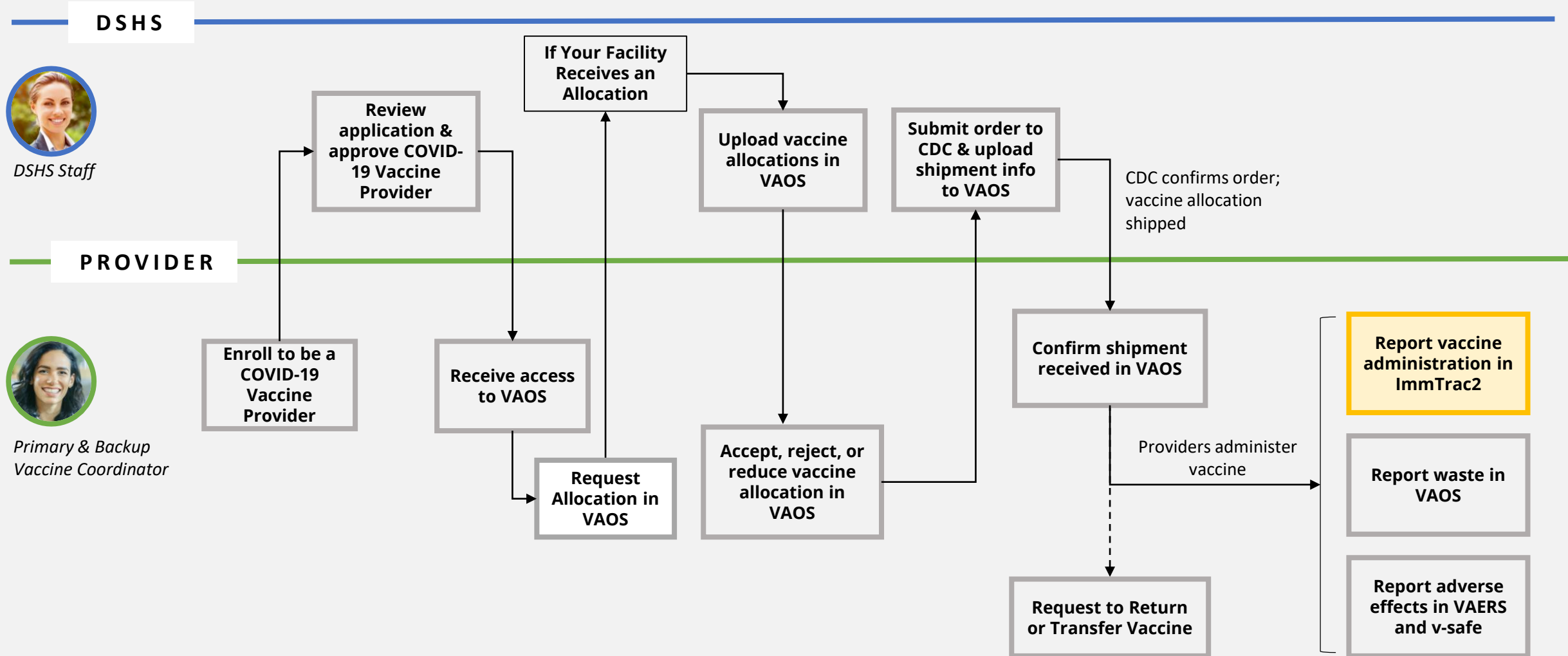


**Poll: Transfer requests will be denied if the CDC Redistribution Form is not completed correctly and uploaded in the Service Request.**



# Refresher: Reporting Vaccine Administrations

# COVID-19 Vaccine Provider Milestones



# Report Vaccine Administration in ImmTrac2

**Did you know...?**

Providers need to report daily in both **TDEM** and **ImmTrac2**

## Reporting COVID-19 Vaccines/Therapeutics in the TDEM/DSHS Portal

Facility:

Facility Identification Number:

You are receiving this email because your facility has received an allocation of vaccines and/or monoclonal antibodies for COVID-19. The State of Texas requests that you submit information through the TDEM portal provided below, in addition to current tracking in ImmTrac2.

We are aware of the increased number of reporting requirements related to vaccines and therapeutics that are asked of you, and we are doing our best to streamline the inquiries with your assistance. We really appreciate the work of our hospital partners across the state in reacting to this crisis.

If you have any issues pertaining to the system, requests, or questions, please send an email to [vaccine@tdem.texas.gov](mailto:vaccine@tdem.texas.gov)

### INSTRUCTIONS

#### LOGIN

1. Go to <https://report.tdem.texas.gov>
2. Select your facility from the dropdown list titled "Select Facility".
3. Enter your Facility Identification Number, which is listed above.

**Did you know...?**

The data that you report in TDEM and ImmTrac2 isn't the same.

Providers must report aggregate doses administered to TDEM every day by 8AM at <https://report.tdem.texas.gov>

For questions about TDEM reporting, please contact: [vaccine@tdem.texas.gov](mailto:vaccine@tdem.texas.gov) or 844-908-3927

Continue to **report actual vaccine administration and patient data** into ImmTrac2.

**ImmTrac2**  
Texas Immunization Registry

# Report Vaccine Administration in ImmTrac2

## Did you know...?

Providers should use their **correct Org Code** or ImmTrac2 IIS ID to report vaccine administration.

When reporting administered COVID-19 vaccines to ImmTrac2, providers must use their correct ImmTrac2 Org Code and TX IIS IDs to ensure that vaccines are accurately tracked in the COVID-19 Vaccine Data Dashboards in VAOS.



ImmTrac2 users receive their assigned Org Code(s) via email when they first get access to ImmTrac2, or when their access is modified.



Because vials may contain more than the official number of doses, **Providers may administer more doses than are officially allocated in VAOS.**

## Did you know...?

If you administer more doses than officially allocated in VAOS, still **report the actual vaccinations given to patients.**

Continue to **report actual vaccine administration into ImmTrac2**, regardless of the number of doses officially allocated.

# Reporting Administrations

In last week's webinars, we introduced the new ImmTrac2 Rapid Entry for web app users.  
Start using this faster reporting tool today!

**Mass Vaccination**  
covid-19 rapid entry  
manage client roster  
check upload status  
**Clients**  
manage client  
enter new client  
manage client status  
criteria  
merge clients  
edit consent information  
**Immunizations**  
manage immunizations  
**Schools**  
manage list  
find student  
check school report  
**Events**  
manage events  
aggregate reports  
manage priority groups

02/16/21 ~ New! COVID-19 Rapid Entry Companion Application

**COVID-19 Rapid Entry**  
  
Now, healthcare providers can enter their patient COVID-19 vaccination records faster and easier.  
  
**Benefits for providers include:**

- Shorter four-step process.
- Reduced number of required fields.
- Easier data entry and auto-fill features.
- More field hints with instructions for providers.

  
**Before getting started, make sure of the following:**

1. If you are authorized with multiple Organizations in ImmTrac2, select the correct one associated with your vaccination records.
2. You have each client's required personal and vaccination information available to record.

release n  
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# More Info on New VAOS Features

Check it  
out!

Want more information on requesting allocations and transferring or returning vaccines? Check out our [Provider User Training Guide](#) for step-by-step walkthroughs on new and existing VAOS features.



Be sure and join future webinars to learn more about the new features and how you can use them as a COVID-19 Vaccine Provider.

**Please look for invitations to  
additional COVID-19 Provider  
Webinars in the coming days and  
weeks**



Texas Department of State  
Health Services

# Key Resources

## **COVID-19 Vaccine Resources (today's webinar, training materials, videos):**

<https://www.dshs.texas.gov/coronavirus/immunize/vaccine-manage-resources.aspx>

## **COVID-19 Vaccine Provider Enrollment Information:**

[www.dshs.texas.gov/coronavirus/immunize/provider-information.aspx](http://www.dshs.texas.gov/coronavirus/immunize/provider-information.aspx)

## **DSHS COVID-19 Vaccine Provider hotline:**

(877) 835-7750, 8 a.m. to 5 p.m., Monday through Friday or Email:

[COVID19VacEnroll@dshs.texas.gov](mailto:COVID19VacEnroll@dshs.texas.gov)

For questions about training materials or webinars, please email us at

[COVID19VacMgmt@dshs.texas.gov](mailto:COVID19VacMgmt@dshs.texas.gov)



Texas Department of State  
Health Services



# COVID-19 Provider Support

Category	COVID-19 Vaccine Provider Enrollment (Syntropi)	COVID-19 Vaccine Provider Information and Safety Reporting	Vaccine Allocation & Ordering System (VAOS)	Vaccine Distribution & Shipments	Reporting for COVID-19 Vaccines
Sample questions	<ul style="list-style-type: none"> <li>How to become a COVID-19 Vaccine Provider</li> <li>In-progress applications</li> <li>Updating information in Provider Enrollment accounts, including population numbers, email addresses, or primary/backup coordinators)</li> </ul>	<ul style="list-style-type: none"> <li>COVID-19 vaccine safety &amp; medical info</li> <li>Storage &amp; handling</li> <li>Administration of vaccine</li> <li>Vaccine distribution</li> <li>Reporting adverse events to VAERS</li> </ul>	<ul style="list-style-type: none"> <li>Access to VAOS</li> <li>Question about completing a task or process in VAOS or dashboards</li> <li>Tuesday/Thursday Provider Webinars</li> </ul>	<ul style="list-style-type: none"> <li>Tracking shipments</li> <li>Allocations</li> <li>Hub requests</li> <li>Vaccine transfer/returns</li> <li>Waste disposal/return</li> </ul>	<ul style="list-style-type: none"> <li>Reporting to ImmTrac2 via online web application</li> <li>Reporting to TDEM online portal</li> </ul>
Provider Support Channel	<p><b>Provider Help Desk:</b> (877) 835-7750, 8 a.m. to 5 p.m., Monday through Friday or Email: <a href="mailto:COVID19VacEnroll@dshs.texas.gov">COVID19VacEnroll@dshs.texas.gov</a></p> <p><b>HealthCare Providers/Professionals</b> <a href="https://www.cdc.gov/vaccines/hcp/index.html">https://www.cdc.gov/vaccines/hcp/index.html</a></p> <p><b>General Immunization Questions:</b> <a href="mailto:COVIDvaccineQs@dshs.Texas.gov">COVIDvaccineQs@dshs.Texas.gov</a></p>	<p><b>Provider Help Desk:</b> (877) 835-7750, 8 a.m. to 5 p.m., Monday through Friday or Email: <a href="mailto:COVID19VacEnroll@dshs.texas.gov">COVID19VacEnroll@dshs.texas.gov</a></p>	<p><b>Covid-19 Vaccine Management:</b> <a href="mailto:COVID19VacMgmt@dshs.Texas.gov">COVID19VacMgmt@dshs.Texas.gov</a></p>	<p><b>Vaccine Shipments:</b> <a href="mailto:COVID19VacShipments@dshs.Texas.gov">COVID19VacShipments@dshs.Texas.gov</a></p>	<p><b>ImmTrac2 team:</b> <a href="mailto:ImmTrac2@dshs.Texas.gov">ImmTrac2@dshs.Texas.gov</a></p> <p><b>TDEM/TMD Call Center:</b> <a href="mailto:vaccine@tdem.Texas.gov">vaccine@tdem.Texas.gov</a> ; (844) 908-3927</p>

# COVID-19 General Public Support

Category

## General COVID-19 Inquiries

Sample questions

- COVID-19 vaccine safety
- COVID-19 testing
- COVID-19 prevention and quarantine
- Vaccine FAQs

## Disaster Response

- Public facing resource for those affected by winter storm Uri and need assistance

Provider Support  
Channel

### COVID-19 Nurse Call Center

Texas 2-1-1 (Option 6) (877) 570-9779, 8 a.m. to 5 p.m., Monday through Friday  
or Email: [CoronaVirus@dshs.Texas.gov](mailto:CoronaVirus@dshs.Texas.gov)

### COVID-19 Vaccine Information:

<https://www.dshs.texas.gov/coronaviruses/immunize/vaccine.aspx>

### Task Force Storm Call Center

(844) 844-3089 8 a.m. to 5 p.m.,  
Monday through Friday

# Resources

## Website for Providers:

[www.dshs.texas.gov/coronavirus/immunize/provider-information.aspx](http://www.dshs.texas.gov/coronavirus/immunize/provider-information.aspx)

## FAQ for Providers

<https://www.dshs.texas.gov/immunize/covid19/COVIDproviderfaq.pdf>

## DSHS COVID-19 Vaccine Provider hotline:

(877) 835-7750, 8 a.m. to 5 p.m., Monday - Friday

Email: [COVID19VacEnroll@dshs.texas.gov](mailto:COVID19VacEnroll@dshs.texas.gov).

[COVID19VacMgmt@dshs.texas.gov](mailto:COVID19VacMgmt@dshs.texas.gov)

## Website to enroll as a COVID-19 provider:

[EnrollTexasIZ.dshs.texas.gov](http://EnrollTexasIZ.dshs.texas.gov).

## General Questions:

Email: [COVIDvaccineQs@dshs.texas.gov](mailto:COVIDvaccineQs@dshs.texas.gov)

[Texans Vaccinated for COVID-19](#) website

## ImmTrac2 support Email:

[ImmTrac2@dshs.texas.gov](mailto:ImmTrac2@dshs.texas.gov)

## V-safe

<https://vsafe.cdc.gov/>

<https://espanol.cdc.gov/coronavirus/2019-ncov/vaccines/safety/vsafe.html>

## Vaccine Adverse Event Reporting System (VAERS):

<https://vaers.hhs.gov/reportevent.html>

## Moderna (Pregnancy Registry & MedInfo):

[medinfo@modernatx.com](mailto:medinfo@modernatx.com)

1-866- MODERNA (1-866-663-3762)

[www.modernatx.com/covid19vaccine-eua](http://www.modernatx.com/covid19vaccine-eua)

## Pfizer Medical Information

Visit [PfizerMedicalInformation.com](http://PfizerMedicalInformation.com) or call [1-800-438-1985](tel:1-800-438-1985).

## CDC McKesson:

Pfizer #: 833-272-6634

Moderna #: 833-343-2703

# Mailboxes for Common Questions

- **VAOS login/ access questions:** [COVID19VacMgmt@dshs.Texas.gov](mailto:COVID19VacMgmt@dshs.Texas.gov)
  - Include provider name, org code, and primary and backup vaccine coordinator names and email addresses in message
- **VAOS order status questions:** [COVID19VacShipments@dshs.texas.gov](mailto:COVID19VacShipments@dshs.texas.gov)
  - Include provider name, org code, and allocation request number
- **VAOS shipping questions:** [COVID19VacShipments@dshs.texas.gov](mailto:COVID19VacShipments@dshs.texas.gov)
  - Include provider name, org code, and shipment number in message
- **Updating vaccine coordinator contact information:** [COVID19VacEnroll@dshs.texas.gov](mailto:COVID19VacEnroll@dshs.texas.gov)
  - Please include current and new vaccine coordinator name and email address
- **Vaccine administration questions:** [COVID19VacEnroll@dshs.texas.gov](mailto:COVID19VacEnroll@dshs.texas.gov)

Locate the  
*Organization Code* in  
your **Account Details**.

7436305	
OrgIntent	
N/A	
OrganizationCode	
HAIT1897	Y
Total NO of TX Prescribing Authority	VTrcks Provider ID
0	
Address Line 1	VTrcks Status
12120 Medallion Ln	Active
Address Line 2	VTrcks Status Reason
City	VTrcks Status Comment

**Live Q&A's**

**Thank you!**